

MARINA BARRAGE FREQUENTLY ASKED QUESTIONS

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A) GENERAL INFORMATION

1. How do I get to the Marina Barrage by public transport?

Alight at Tanjong Pagar Station by train and then take Bus Service 400 (located in front of International Plaza). –

Alternatively, you may alight at Marina Bay or Downtown MRT Stations and take Bus Service 400 at Marina Bay Financial Centre, along Marina Boulevard.

2. How do I get to the Marina Barrage by car/taxi?

- 1. Head towards Central Boulevard from AYE (East Bound) into MCE (Exit 2) or ECP/KPE (Towards City) into MCE (Exit 3).
- 2. Follow the road/directional signs along Central Boulevard towards Marina Gardens Drive (a right turn).
- 3. Stay on Marina Gardens Drive passing by first Gardens by the Bay and Satay by the Bay on the left before reaching Marina Barrage.
- 4. Alternatively, travel from Rochor/Ophir towards ECP (West Bound) through Sheares Avenue into Central Boulevard.

3. What is the opening hours of Marina Barrage?

Marina Barrage outdoor areas are open for 24 hours daily. The Sustainable Singapore Gallery opens from 9am to 6pm daily, except Tuesdays in which the gallery is closed.

To seek further assistance, you may approach our information counter at level 1, which opens daily from 9am to 9pm.

4. Are there any eateries at Marina Barrage?

Currently, we have the Sembawang Eating House which serves halal local cuisine and the Barrage Cove which sells snacks and drinks.

5. Are there any carparks at Marina Barrage?

Yes, carpark is available at the Barrage. Please find parking charges as follows:

Location	Parking Fee		
	Car	Motorcycle	Coach
Marina	5am – 6pm : \$0.025	\$1.20 per	5am – 6pm : \$0.025 per min
Barrage	per min for first 5 hours and \$0.05 per min thereafter	entry	for first 5 hours and \$0.05 per min thereafter
	6pm – 12am : \$0.02 per min		6pm – 12am : \$0.02 per min
	12am – 5am : \$0.05 per min		12am – 5am : \$0.05 per min

6. Do I need to make any arrangements with your management to picnic at Marina Barrage?

Visitors do not have to make any special arrangement with us, prior to using our public space at the Barrage for recreational activities (i.e. picnic, kite-flying). However, please note that availability of public space is on a first-come-first-serve basis.

For group-organised activities, which consists of **more than 50** people and/or if a setup is required, please write in to <u>PUB marinabarrage@pub.gov.sg</u> with more details for approval or to book a space with us.

B) RENTAL OF EVENT SPACE & FUNCTION ROOMS

7. Where can I find out more information about rental of function rooms/event space at Marina Barrage?

Please refer to our website www.pub.gov.sg/marinabarrage/venuehirepermits/venue for details on the venue/event space rental rates, application forms, and terms and conditions.

8. Who can I speak to regarding the rental of function rooms and event spaces? For further enquiries, please email to us at PUB_MB_Events@pub.gov.sg.

9. How many people can the function room/event space fit?

Please refer to our website www.pub.gov.sg/marinabarrage/venuehirepermits/venue for more details on the capacity of various function rooms and event spaces in Marina Barrage.

10. Can I get my own food catering services while using your spaces?

Yes, you may. Please indicate this additional requirement in the application form.

Please note that no food is allowed in our indoor function rooms. Food consumption is only allowed in the outdoor areas. Arrangements for the catering should not obstruct public access and compromise public safety.

11. How do I submit an application for space rental in Marina Barrage?

Please refer to our website www.pub.gov.sg/marinabarrage/venuehirepermits/venue to submit an application. For further enquiries, please email to us at PUB MB Events@pub.gov.sg.

12. Is the rental fee reflected on your website inclusive of GST?

No, the event space/venue rental fees are not inclusive of GST.

C) GUIDED TOURS

13. How can I participate in a Marina Barrage guided tour?

Please refer to our website www.pub.gov.sg/marinabarrage/ssg/tour to book a guided tour.

You may also approach our information counter at level 1 to enquire on the next available slot, if you are already at Marina Barrage and did not make a prior booking for the guided tour.

14. How long is each guided tour?

Each tour will usually last about an hour.

15. I have a group size of more than 80 people. May I request for a private guided tour for the entire group?

For group size of more than 80, please write in to PUB_marinabarrage@pub.gov.sg for further assistance.

16. What does the guided tour in Marina Barrage comprises?

The guided tour comprises of both indoors and outdoors tours of Marina Barrage.

Visitors will visit the revamped Sustainable Singapore Gallery to learn how to create a liveable and sustainable Singapore.

Visitors will also tour the various outdoor premises (i.e. Green Roof, Courtyard) in Marina Barrage to learn more about the functions and sustainable features of Marina Barrage.

The guided tours will only be conducted in English or Mandarin. Mandarin tours are subjected to availability. Visitors are encouraged to write in to PUB marinabarrage@pub.gov.sg in advance to request for the Mandarin tours.

D) ACTIVITIES

17. What time does the crest gates open at Marina Barrage?

There is no predetermined schedule when the crest gates will be opened. The opening of the crest gates depends on a number of factors such as the weather conditions, the water level in the reservoir and tidal conditions.

18. Are bicycles and skates allowed in the Marina Barrage?

Yes, they are, but to ensure a safe experience for all our visitors, please note that cyclists and skaters must not speed or perform stunts that may endanger the safety of other visitors. All wheeled-activities are not allowed on the ramps of the Green Roof as well.

19. Are pets allowed at Marina Barrage?

Yes, pets are allowed in the outdoor areas, with the exception of the Water Playground. Owners are to ensure that their pets are leashed at all times and are also required to clean up after their pets.

Please note that pets are not allowed inside the Sustainable Singapore Gallery.

20. Are ball games allowed on the Green Roof?

We do not allow ball games to ensure a safe experience for all our visitors. Organised sporting games are allowed only with approval from the management.

21. I would like to do filming/photography at Marina Barrage. Do I need a permit or take note of any regulations?

A permit or prior approval is required for doing commercial filming/photography in PUB premises.

If you are doing an aerial shoot, please also request for an unmanned aircraft (drone) operator flying permit (https://www.caas.gov.sg/public-passengers/unmanned-aircraft-systems/permit-application) from CAAS prior to applying for a filming/photography permit with PUB.

Please refer to our website https://www.pub.gov.sg/getinvolved/activities/filming-and-photography to apply for the filming/photography permit.

For personal/non-commercial filming/photoshoot, a permit is not required. However, please refrain from having set-up such as chairs and fairy lights which may cause inconvenience to other visitors.

For more information on Marina Barrage public space etiquette, please refer to https://www.pub.gov.sg/marinabarrage/visitorinfo/PublicSpaceEtiquette

22. Do you allow flying of drones in Marina Barrage?

Members of public have to comply strictly to the CAAS guidelines for recreational flying of unmanned aircraft (drone).

Flying of drone is only allowed on the green roof (level 3) at Marina Barrage.

Flying of drone activities will be ceased, if there are large crowd on the green roof. The Cisco guards at the green roof will intervene, if necessary.

If you are doing an aerial shoot, please also request for an unmanned aircraft (drone) operator flying permit from CAAS (https://www.caas.gov.sg/public-passengers/unmanned-aircraft-systems/permit-application).

Please also refer to CAAS website (https://www.caas.gov.sg/public-passengers/unmanned-aircraft-systems) for guidelines on flying of drones.

For further enquiries, please email to us at pub_marinabarrage@pub.gov.sg.