

NEWS

Upgrades to Self-Service Portal for the Purchase of PUB Service Plans

We have upgraded our e-service to request for PUB service plans [namely DIP, SIP and WSP]. The enhanced service has the following enhanced features.

- **Improved search options** - Users can search using Lot number, Road name, Address, or Postal code instead of land lots only.
- **Multiple Lots** - Users can purchase multiple land lots in 1 transaction instead making requests 1 lot at a time.
- **Map Preview** - Users can preview the requested lots before confirming their purchase
- **Faster processing time** - Users would typically receive their requested maps by the next day instead of 7 working days.

The enhanced service was introduced in 5 March and can be accessed via our QP portal. Singpass login will be required. The service can be accessed through the following URL

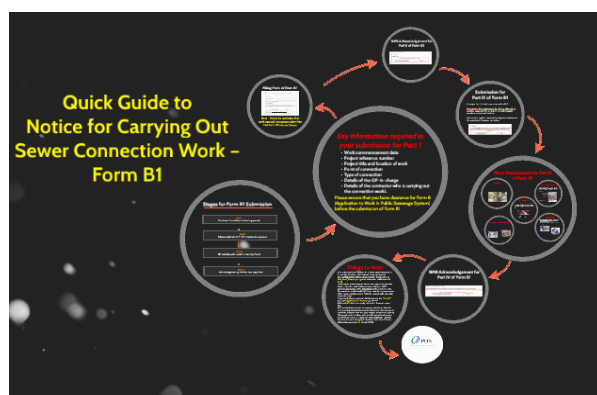
<http://www.pub.gov.sg/CUSTOMER/QPPORTAL/Pages/ServicePlans.aspx>

Online Submission Guides

We have developed a series of guides to help industry with their submissions to PUB. The examples used in the guides are good practices from Qualified Persons (QPs) submissions. These guides are available on our QP Portal at the following URL. PDF version of the guides are also available on our portal.

<http://www.pub.gov.sg/customer/QPPortal/Pages/SubmissionGuides.aspx>

Our latest guide is “**Quick Guide to Notice for Carrying Out Sewer Connection Work (Form B1)**”



Screenshot on the latest online guide

KEEPING YOU INFORMED

Issue 2 April 2016

NEWS

TECHNICAL BRIEFINGS FOR THE INDUSTRY [JAN – MAR 2016]

PUB shared on the technical requirements and cases studies. Following the briefings, there was a fruitful dialogue session where the participant took the opportunity to provide feedback and seek clarification from PUB.



Participant giving feedback during one of the dialogue sessions

Due to the positive feedback and overwhelming response, we have organized another series of briefings over the next few months. We look forward to your participation.

*Information on on-site detention storage system and online forms can be found on our website at the following URLs

- <http://www.pub.gov.sg/managingflashfloods/Documents/ManagingStormwater.pdf>
- <http://www.pub.gov.sg/customer/QPPortal/Documents/Handout.pdf>



Director Water Supply Department (Mr Michael Toh) addressing the participants



PUB representatives taking feedback/queries

UPCOMING BRIEFINGS

29 Apr 2016 (3 - 5 pm)

- On-site detention storage

27 May 2016 (3 - 5 pm)

- Requirements for security and maintenance in the design and installation of water storage tanks
- Enhancements to the procedure for water service works

24 June 2016 (3 - 5 pm)

- Sewerage submission requirements

Venue : **Waterhub Auditorium, 80 Toh Guan Road East Singapore 608575**

Please email or call us now to register. Limited seats available.

Email Address: **pub_bpu@pub.gov.sg**

Contact Number: **6731 3512**



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